

FAMILIAR KIDS TERMS OF USE & CONSENT FORM (CHILDCARE + OPTIONS)

To ensure safe and reliable childcare services, please read and agree to the terms below before submitting your application.

1) Eligibility

- Children aged 18 months through 2nd grade (8years old) are eligible.
- **For safety reasons, we may decline care if your child has a fever of 37.5°C (99.5°F) or higher, vomiting, or diarrhea on the day of use. (this facility is not a sick-child daycare.)**

2) Reservations / Hours

- Hours: Weekdays / Weekends / Holidays 8:00 AM-8:00 PM (Last check-in 7:30 PM)
- Closed on facility closure days (Perie Chiba Main Building / Tekko Building).
- Reservations are required. Please book via our website or by phone. Same-day reservations may be available depending on capacity.

3) Fees / Payment / Cancellations

- Fees: <5 hrs billed in 30-minute increments (rounded up); 5-12 hrs billed at flat-rate packages(See the fee schedule.)
- Payment is due at pick-up.
- To cancel, please notify us in advance by phone or LINE (no standard cancellation fee).
- **No contact within 30 minutes of the scheduled start time: reservation will be canceled and 100% of the day's fee will be charged.**

4) Drop-Off / Pick-Up

- If your pick-up time changes, please contact us as soon as possible.
- Even if the time changes on the day of use or pick-up is earlier than planned, fees are calculated based on the reserved time.
- **The facility closes at 8:00 PM and we do not offer extensions. If pick-up occurs after 8:00 PM due to unavoidable circumstances, an after-hours service fee (as separately specified) will apply.**

5) What to Bring (Hands-Free Options Available)

- Please bring items as needed (e.g., drinks, snacks/meals, a change of clothes, underwear, diapers, wipes, plastic bags).
- Please label all belongings with your child's name; unlabeled items may not be eligible for compensation.
- Chiba: No refrigerator or microwave. Staff do not prepare formula.
- If items run out, we may provide them through a paid Hands-Free Plan or à la carte options (see the fee schedule).

6) Options (Hands-Free / Meals, etc.)

[Plans] Hands-Free Plan / Hands-Free Plus / À la carte options (see the fee schedule)

Meals & Snacks

- Eligible children are those who have completed the transition to toddler meals.
- For children with food allergies or never-tried (first-time) foods, please bring meals/snacks from home for safety.
- Meal service times: Lunch 11:00 AM-12:00 PM / Dinner around 4:30 PM-5:00 PM (Yaesu: until around 6:00 PM).
- Service outside these time windows and taking leftovers home are not available due to food safety and hygiene controls.
- Menus are announced monthly via our website and LINE.
- **Reservations are required and must be completed by 5:00 PM the day before**, together with the childcare reservation (same-day ordering is not available).
- **Cancellations must be made by 5:00 PM the day before. After that time, the meal fee will be charged.**

[Diapers] Please inform staff of your child's diaper size.

[Change of Clothes] A deposit (JPY 1,000 per item) applies. Deposits are refunded with on-time returns (underwear is non-returnable: JPY 500; late returns are non-refundable).

*Option fees are paid together with childcare fees (some items, such as clothing deposits, may be handled separately as notified).

7) Emergency Response

- In case of injury, fever, or other urgent symptoms, we will contact the emergency number provided by the guardian.

If necessary, we may coordinate care with our adjacent medical clinic and/or emergency services and relevant authorities. Please cooperate by arranging pick-up as soon as possible.

8) Information Sharing

- To ensure safe childcare, guardians are asked to share relevant information, including: allergies, underlying conditions, current medications, behavioral concerns, or developmental considerations requiring support.
- Depending on the situation, we may consult with you regarding appropriate use and safety measures.

9) Personal Information

- Personal information provided on the application form will be managed appropriately in accordance with applicable privacy laws.

10) Other

- Services may be suspended due to natural disasters, severe weather, or disruption of transportation.
- If facility property/equipment is damaged, we may consult with you depending on the circumstances.
- If an incident occurs due to the negligence of the company or staff, we will respond within the scope prescribed.

11) Locations & Overview

Facility Name	Familia Kids Perie Chiba	Familia Kids Yaesu north exit																																																												
Address	6F of Perie Chiba, 1-1-1 Shin chiba, Chuo-ku, Chiba-shi, Chiba 260-0031 (*Familia Kids is inside the Tokyo Business Clinic Familia)	B1F of TEKKO Building, 1-8-2 Marunouchi, Chiyoda-ku, Tokyo 100-0005																																																												
Phone	043-306-8676	03-6665-9720																																																												
Email	familiakids-chiba@businessclinic.tokyo	familiakids-yaesu@businessclinic.tokyo																																																												
Partner Medical Facilities	Tokyo Business Clinic Familia Perie Chiba 6F of Perie Chiba, 1-1-1 Shin chiba, Chuo-ku, Chiba-shi, Chiba 260-0031 TEL : 043-306-8676	Tokyo Business Clinic Yaesu North exit B1F of TEKKO Building, 1-8-2 Marunouchi, Chiyoda-ku, Tokyo 100-0005 TEL : 03-6268-0079																																																												
	* In case of sudden fever or injury, we may consult with the partner medical facility and arrange a visit.																																																													
Operating Company	Medical For One Co., Ltd. 6F, Saiwai Building, 1-4-5 Hatchobori, Chuo-ku, Tokyo 104-0032 TEL : 03-6228-3100 (Weekdays 9:00 AM-9:00 PM) Operator/Administrator: Sho Naito																																																													
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12) Insurance

- We maintain the following insurance coverage:

Insurance Type: Liability Insurance **Covered Incidents:** Bodily injury and property damage (combined) **Coverage Limit:** JPY 300,000,000

13) Contact for Inquiries, Requests, Consultations, and Complaints

TEL : 043-306-8676 Email: familiakids-chiba@businessclinic.tokyo Administrator: Sho Naito

Consent

I have read and agree to the Terms of Use and consent to use the temporary childcare service.

Date of Signature : (dd)_____ / (mm)_____ / (yyyy)_____

Child's Name: _____ Guardian's Signature: _____